



# RAJESH LINGAM

**SENIOR SOFTWARE ENGINEER | AI/GENAI & ENTERPRISE R&D**

Senior software engineer and technical innovator with expertise in AI/GenAI systems and over 20+ years of experience building enterprise-grade workflows and scalable automation platforms for research, evaluation, and product delivery.

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 <https://github.com/rajeshl8>

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## EDUCATION

### 2021 – MASTER’S IN COMPUTER SCIENCE (SOFTWARE DEVELOPMENT)

Boston University, USA

### 2006 – BACHELOR OF TECHNOLOGY

Jawaharlal Nehru Technological University (JNTU), INDIA

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## EXPERIENCIA

### 2022–PRESENT

ADOBE – SENIOR SOFTWARE ENGINEER, AI/GENAI & DOCUMENT CLOUD

- Lead engineer for FastPass, the evaluation platform powering Acrobat Document AI Assistant and Acrobat Document Sign.
- Improved AI reliability, evaluation quality, and onboarding for Acrobat's GenAI features.

### 2009-2022

NETAPP – SENIOR SOFTWARE ENGINEER

- Developed automation and validation systems for ONTAP, Active IQ Unified Manager, and NetApp-Intersight integrations.
- Strengthened product quality and accelerated release cycles for enterprise storage platforms.

### 2006-2009

NOVELL / OPEN TEXT – SOFTWARE ENGINEER (2006–2013)

- Built automation and quality systems for ZENworks and Identity & Access Management product suites.
- Enhanced product reliability and improved engineering efficiency across enterprise systems.

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## ACHIEVEMENTS & RECOGNITION

- IEEE Senior Member and SCRS Fellow, recognized for contributions in AI and enterprise engineering.
- Invited Speaker & Session Chair at international IEEE conferences and university events.
- Hackathon Judge for MIT, Harvard, and UMass innovation and AI programs.
- Author & Peer Reviewer for AI/ML publications, including TrustOps – Building Reliable AI Systems.

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## TECHNICAL SKILLS

- AI/GenAI Evaluation • LLM Workflows • Prompt Engineering
- AI Platforms • MCP Servers • AgenticAI
- Software Engineering • Distributed Systems • Virtualization • Enterprise R&D
- Prefect Orchestration • CI/CD Architecture • Automation
- Python Development • System Design • Cloud Platforms
- Technical Leadership • Cross-functional Collaboration